



General terms and conditions & cancellation guidelines

Reservations

Bookings are held as confirmed when we have obtained a confirmation of the reservation or when a deposit has been paid. Upon reservation, a deposit is required. We accept a credit card number only in exceptional cases and for bookings at short notice.

Deposits are to be paid to the following accounts:

For transfers in Swiss Francs:

Graubündner Kantonalbank, Arosa

IBAN: CH56 0077 4010 4058 7650 0

BIC/Swift: GRKBCH2270A

payee: Bellavista AG Arosa, 7050 Arosa

For transfers in Euros:

Credit Suisse, Arosa

IBAN: CH55 0483 5042 1200 5200 0

BIC/Swift: CRESCHZZ80A

payee: Bellavista AG Arosa, 7050 Arosa

Reserved accommodations are available from 3pm. On departure accommodations are available until 11am. Depending on utilization our reception can arrange a day room if requested. This day room is charged at 30 per cent of the respective day price. Day rooms need to be abandoned by 5pm.

Prices

Prices are, if not otherwise stated, per room and include the breakfast buffet by default. In case of miscommunication or errors the current price list is valid. We cannot provide refunds for unused offers and services.

Cancellations

Cancellations or changes to bookings become effective only upon confirmation.

Summer season: Cancellations and changes at our expense are possible free of charge until 28 days before arrival. Later cancellations, due or overdue arrivals and premature departures will be charged at 100 per cent of the confirmed price.

Winter season: Cancellations and changes at our expense are possible free of charge until 28 days (Christmas/New Year 42 days) before arrival. Later cancellations, due or overdue arrivals and premature departures will be charged at 100 per cent of the confirmed price.

Of course we try to resell cancelled services so as to make your expenses as low as possible, but we have to bill a service charge of sFr. 50.- for all cancellations.

For group bookings special booking and cancellation guidelines apply.

To save you from the hassle of unexpected costs, we offer a travel cancellation insurance (premium is 4 per cent of the total).

Payments

All payments are due upon departure.

Pets

Pets are allowed only upon request. Fees are sFr. 25.- per night. Guests are asked to keep their four-legged friends on short leads. Pets are not granted admission to dining localities.

Smoking

Blatter's Arosa Hotel is a nonsmoking hotel. Smoking is permitted on balconies. In case of noncompliance we will need to charge cleaning costs.

Choice of law and jurisdiction

Swiss law is applicable, Chur has exclusive jurisdiction over disputes about or in connection with the accommodation agreement.

Arosa, 1 February 2021